


# Red Flags of Fraud: Watch out for...

 **Charges on your Medicare Summary Notice (MSN) or Explanation of Benefits (EOB) that you don't recognize**

 **High-pressure sales for Medicare Advantage (Part C) or drug plans**

 **Callers posing as Medicare:**

- “Have you received your new Medicare card?”
- “You are eligible for additional benefits!”
- “I just need to confirm your Medicare number”

**Medicare will never call you requesting information!**

Never share Medical or Personal Information over the phone.

Medicare will mail you a letter for official business.

Flip over for tips about what you can do.

# Tips to protect yourself

**Don't Answer!** Let unknown calls go to voicemail. When we answer spam calls, our number gets sold to other scammers.

**Beware of Caller ID Spoofing!** Scammers can “spoof” their phone numbers to make it look like a local number.

**Guard Your Card!** Your Medicare number is as important as your Social Security Number, and as valuable as a credit card number.

## Call SHIIP-SMP!

Counselors are here to help!



**Free. Confidential. Objective.**

1-800-351-4664 [shiip.iowa.gov](http://shiip.iowa.gov)

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