

What is SMP?

- ✓ PROTECT
- ✓ DETECT
- ✓ REPORT

Each year Medicare loses billions of dollars due to Medicare fraud, errors and abuse. Serving as the Senior Medicare Patrol (SMP) for Iowa we provide outreach and education to promote awareness of Medicare fraud prevention and detection.

Our network of counselors help individuals detect and report possible Medicare fraud, errors and abuse. We provide resources for consumers to protect themselves from healthcare scams. **Call us!**



For an appointment with a SHIIP-SMP counselor in your area, call:



800-351-4664
www.shiip.iowa.gov



Medicare Questions?

SHIIP / SMP offers free, objective, confidential services to help Iowans understand Medicare options.

800-351-4664

A service of the State of Iowa Insurance Division



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What is SHIIP?

Senior Health Insurance Information Program (SHIIP) is a free, objective and confidential service offered through the state of Iowa to help people sort through confusing information about Medicare and health insurance.

Our trained, certified volunteer counselors assist thousands of Iowans annually, helping them save millions of dollars.



Free.
Objective.
Confidential.

800-351-4664
www.shiip.iowa.gov

“Our SHIIP counselor was very knowledgeable, very patient, and very helpful. Quite honestly, we couldn’t have made our decisions without her help in explaining the plans.”

How does SHIIP work?



ONE-ON-ONE COUNSELING

Local SHIIP volunteer counselors answer your questions and give you one-on-one help. For an appointment with a counselor call your local SHIIP sponsor site, listed on the back of this brochure and on our website.



EDUCATION AND OUTREACH

SHIIP provides informational programs about Medicare and health insurance options, including Welcome to Medicare seminars for Iowans approaching Medicare eligibility.



INFORMATION

- » Call our toll-free consumer line.
- » Visit our SHIIP website for consumer information and publications.
- » Follow us: facebook.com/iowaSHIIPSMMP

How can SHIIP help?

- » **Explain** your Medicare benefits and rights
- » **Compare and evaluate:**
 - Medicare supplements
 - Retiree health plan coverage
 - Medicare drug plans
 - Medicare Advantage and other health plans
 - Long-term care insurance
- » **Organize** your medical bills and Medicare statements; assist with appeals
- » **Find assistance** for programs that help with Medicare costs and Medicare drug plans
- » **Assess your needs** so you can make informed decisions about health insurance

SHIIP is a service of the State of Iowa. It does not sell or promote any insurance companies, policies or agents.